

TERMS AND CONDITIONS OF THE COMPANY

PRICE AND ACCEPTANCE

The quotation is based on costs prevailing at the time of submission and may be subject to amendment should these in the company's opinion change materially before the placing of an order or the carrying out of the journey. The quotation is also exclusive of parking charges which must be met by the hirer. Further money may also become payable if the agreed mileage and duration of hire is exceeded. The vehicle must be used only by the hirer and not sub-let without prior consent.

Unless prior arrangement has been made full payment is required 14 days before travel.

Unless prior arrangement has been made a firm booking will not be deemed to have been made until a deposit has been paid.

Unless prior arrangement has been made the driver(s) of the vehicle is not authorised to accept any form of payment for this contract.

LEGAL PROVISION

The hiring of the vehicle, its use, and the passengers who may be carried in it are regulated by the Road Traffic Act 1960 and other statutory provisions, as are such matters as drivers working hours. The hirer undertakes that these rules will be observed.

The company shall not be liable to the hirer or any other passenger for any loss, death, damage or injury however caused except as provided by section 151 Road Traffic Act 1960 and section 143 Road Traffic Act 1 1972.

LUGGAGE etc

Reasonable amounts of hand luggage and equipment can usually be carried as and where the driver directs. These items and personal belongings are carried entirely at the owner's risk and the company will not be responsible for their loss.

LOST PROPERTY

Enquiries may be made at the company's offices at: 109 Maybank Road, London E18 1EJ Tel: 020 8505 8833.

ROUTE AND VEHICLES

Normally the shortest and quickest route will be followed. The company reserves the right to substitute a larger vehicle than that required for the journey. Additional payment will be required only if the extra seating capacity of the larger vehicle is used. The company may also substitute other operator's vehicles for its own.

The information overleaf is that given to the driver. If there are any mistakes, omissions or amendments these must be notified to the company before the date of travel.

The driver(s) is not authorised to vary the instructions overleaf.

ALTERATIONS, BREAKDOWN, DELAY AND CANCELLATION

The company accepts no responsibility for the non-observance of any alterations to the hiring arrangements unless agreed to and confirmed in writing to the company beforehand. Neither is the company responsible for loss or inconvenience etc, arising from breakdown or delay however caused. In the event of a Strike, National Emergency or for any other reason beyond the control of the company, the booking may be cancelled. Cancellation by the hirer will involve the payment to the company of a sum within the company's discretion (See Cancellation Charges).

DAMAGE

Any willful damage is not permitted and the hirer must be responsible for the payment of any damage done to the vehicle by the passengers.

COMPLAINTS

Complaints should be made to the company's offices at: 109 Maybank Road, London E18 1EJ.

CONDUCT ON VEHICLE

The driver is responsible for the safety of his vehicle and passengers and must therefore be allowed to decide what conduct and behaviour is permissible in the vehicle. The driver will also decide what notices etc, if any, may be displayed.

If you are going to a football match it is illegal to have any alcohol on the coach or to drink alcohol at stopping places on the outward/return journeys. It is also illegal for any person or persons in the group to be in an intoxicated state of mind before boarding the coach. The driver will have the right to resist the group entry to the vehicle.

PLEASE NOTE CANCELLATION CHARGES AS FOLLOWS

100% of total charge on the same day or on arrival

50% 1 week prior to travel

Thereafter at the company's discretion

Please Note: There is a waiting charge of £60.00 per hour after return time stated at company's discretion.